

## SEPTA CUSTOMIZED COMMUNITY TRANSPORTATION (CCT)

(From the SEPTA Website)

**SEPTA Customized Community Transportation (CCT) provides paratransit service — CCT Connect — to individuals with disabilities and senior citizens. In addition, SEPTA's bus fleet is 100% accessible. Accessibility information regarding SEPTA's fixed-route service is available at Accessible SEPTA ([http://www.septa.org/service/accessible\\_septa.html](http://www.septa.org/service/accessible_septa.html))**

### ADA Paratransit Service

In accordance with the Americans with Disabilities Act (ADA), SEPTA provides comparable service for people with disabilities who are functionally unable to use regular accessible fixed-route bus service for some or all of their transportation needs. Eligible individuals can travel whenever and wherever buses operate in SEPTA's five-county service region.

### Shared-Ride Program

The Shared-Ride program is a door-to-door, advance-reservation, ride-sharing service, offered on a space-available basis to senior citizens 65 years of age and residents of Philadelphia. This service can be used to travel within the City of Philadelphia and to any location in the surrounding counties within three miles of the City's border. Pennsylvania's Lottery Fund contributes to the cost of operating this program.

Shared-Ride coordinators in the suburban counties are:

Bucks County:	Bucks County Transport	215-794-5554
Chester County:	Krapf Coaches	610-594-3911
Delaware County:	Community Transit	610-490-3960
Montgomery County:	TRANSNET	215-542-7433

Both ADA Paratransit Service and the Shared-Ride Program are provided by contract carriers within the City of Philadelphia and each suburban county. Carriers provide rides to customers, train drivers and maintain vehicles. The Chester County carrier is also responsible for taking reservations, scheduling rides, and monitoring service.

SEPTA oversees the carriers, provides centralized driver training, and also directly manages the reservation, scheduling and service monitoring functions for Philadelphia, Bucks, Delaware and Montgomery Counties.

### For Eligibility Requirements

Riders must meet the established criteria to qualify for these programs. For eligibility requirements and to register for either program, call CCT Customer Service weekdays at 215-580-7145.